Strengthening the UK's Capacity for Product Safety

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Office for Product Safety and Standards

OPSS is a Departmental Office within the UK Government Department for Business, Energy and Industrial Strategy

Created in January 2018 to deliver consumer protection and to support business confidence, productivity and growth.

We currently have 300 people working across our three main locations; which are Birmingham, Teddington and London.

Our Mission is to be a trusted product regulator for the UK

• Protecting people and places
• Enabling business to thrive
• Empowering consumers to make good choices

We will be a leader of good regulatory practice and a champion of local regulation.
Drivers for change:

- New product innovations
- Changes in the way we buy products
- Exiting the European Union

Events
Our Strategic Approach:

**Analyse** – make the best use of scientific evidence, incident data, risk analysis and intelligence in decision making.

**Inform** – help consumers make informed choices and give businesses the information they need to comply.

**Enforce** – use the full range of tools and powers to maintain protection, fairness and confidence.

**Build** – a robust product safety system and infrastructure that delivers today and is ready for the challenges of tomorrow.
# Towards a Regulatory Data Strategy

## Acquisition - who holds the data?

- **Hospitals** – product related injury
- **Fire services** – relating products to fire incidents
- **Customs** – data on imported products
- **Suppliers** – notifications to regulators
- **Consumers** – complaints data, social media monitoring

## Analysis - Handling the Data -

- **Strategic intelligence**
- **Operational intelligence**
- **Analysis expertise**
- Building partnerships
  - NHS
  - RoSPA
  - Fire services
  - HMRC
  - Other regulators

## Application - Using the data -

- **Problem based approaches**
- **Toolkit of solutions**
- **Empowerment**

[Diagram showing interactions between Businesses, Citizens, Regulators]

- Businesses ↔ Citizens
- Regulators